

*A n i n f o r m a t i v e s u m m a r y*

# TICO ELECTRONICS' CONTROLS FOR COVID-19

Since the confirmation of the first COVID case in Costa Rica, we have been implementing controls following the instructions of the Costa Rican government to prevent the spread within our community.  
Some of the measures taken are:

## WORKFORCE

We provided all our collaborators with personal protective equipment such as masks or face shields and we made informative materials for their corrective use.

## CLEANING

We increased the number of cleaning shifts to every two hours in common areas and created additional cleaning shifts at workstations.

## ACCESS TO HEALTH SERVICE

We have given priority medical attention to symptoms related to covid including protocols when the worker is not in the company. Additionally, we increased our in-house medical consultation hours.

## TRANSPORT

We made route changes and contracted an additional bus service to provide more distance. Also cleaning procedures were implemented before and after every transport service.



# LET'S FIGHT COVID-19 TOGETHER



## CAFETERIA

We installed an additional temporary dining room and added food shifts to hold 50% capacity in each food area

## CLEANING SUPPLIES

We placed alcoholic solutions distributed all over our plants as well as disinfectant rugs in each of the entrances to our facilities

## CONTRACTORS AND SUPPLIERS

We carry out protocols for people who have to visit our facilities with temperature measurements, hand washing and mandatory use of personal protective equipment.

## FOLLOW-UP AND MONITORING

We implemented cyclical temperature measurements and COVID-19 questionnaires to our workers.

## PROTOCOLS IN SUSPECTED OR CONFIRMED CASES

We established an action protocol for suspect or confirmed situations with cleaning mechanisms, case evaluations for the continuity of operations.

## COMMUNICATION AND INFORMATION

We have distributed infographics with recommendations and hygiene measures. We also created a communication channel to inform our collaborators of important news.

# TICO ELECTRONICS



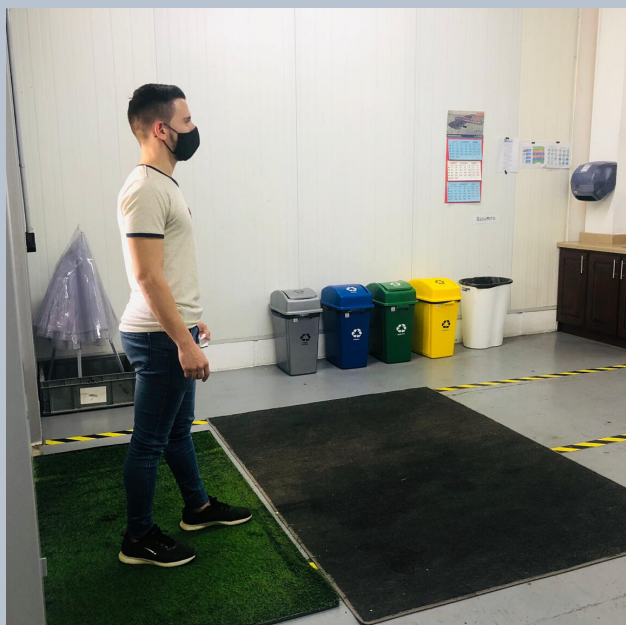
# AT TICO ELECTRONICS WE WORK TOGETHER AGAINST COVID-19



All our collaborators must use COVID-19 personal protective equipment



The desinfectant rugs in each of the entrances to our facilities



Additional external dining room



Transport controls



Protocols for visits and tests of our workers



## TICO ELECTRONICS